



# CERTIFICATE OF COMPLIANCE

This is to certify that:

## TIGRIS GOLD REFINERY (FZE)

400 M2 Warehouse Q4-287 & 286, PO Box-120811, Sharjah-UAE

The management system of the above organisation has been assessed by UMS Certifications and found to comply with the requirements of the management system standards detailed below:

STANDARD

### ISO 10002:2018

**Quality Management — Customer Satisfaction**

Guidelines for Complaints Handling in Organizations

For the following activities:

**Gold and Silver Refining / Unworked Gold and Precious Metals Trading**

**Certificate Number: UMS1002U2102**

Client ID:

**UA/TI596**

Date of Registration:

**10/02/2026**

\*\*Expiry Date:

**09/02/2029**

Surveillance 01 on/before dated: **09/01/2027**

Surveillance 02 on/before dated: **09/01/2028**

*Vinay K. Sharma*

**Authorised Signatory**

on behalf of UMS Certifications Pvt. Ltd



Scan this QR Code with  
smartphone to verify  
the certificate status

\*Information about this certificate can be inquired at the official website of certification ([www.umscert.com](http://www.umscert.com)).

\*Validity of this certificate is subject to successful and timely completion of the annual surveillance audit.

\*This certificate remains the property of UMS Certifications and shall have to be returned back when demanded.

## UMS CERTIFICATIONS PRIVATE LIMITED

THIS CERTIFICATE IS ISSUED BY UMS CERTIFICATIONS PRIVATE LIMITED HAVING ADDRESS J-5, 3F, GANESH NAGAR, JANAKPURI EAST, DELHI - 110018, AND WILL REMAINS VALID SUBJECT TO MAINTAINING ITS SYSTEM TO THE REQUIRED STANDARD(S). THIS WILL BE REGULARLY MONITORED BY UMS.

✉ [info@umscert.com](mailto:info@umscert.com) | 🌐 [www.umscert.com](http://www.umscert.com)

