



CERTIFICATE OF COMPLIANCE

This is to certify that:

TIGRIS GOLD REFINERY (FZE)

400 M2 Warehouse Q4-287 & 286, PO Box-120811, Sharjah-UAE

The management system of the above organisation has been assessed by UMS Certifications and found to comply with the requirements of the management system standards detailed below:

STANDARD

ISO 10002:2018

Quality Management — Customer Satisfaction
Guidelines for Complaints Handling in Organizations

For the following activities:

Gold and Silver Refining / Unworked Gold and Precious Metals Trading

Certificate Number: UMS1002U2102

Client ID:

UA/TI596

Date of Registration:

10/02/2026

**Expiry Date:

09/02/2029

Surveillance 01 on/before dated: 09/01/2027

Surveillance 02 on/before dated: 09/01/2028

Authorised Signatory
on behalf of UMS Certifications Pvt. Ltd



Scan this QR Code with
smartphone to verify
the certificate status

*Information about this certificate can be inquired at the official website of certification (www.umscert.com).

*Validity of this certificate is subject to successful and timely completion of the annual surveillance audit.

*This certificate remains the property of UMS Certifications and shall have to be returned back when demanded.

UMS CERTIFICATIONS PRIVATE LIMITED

THIS CERTIFICATE IS ISSUED BY UMS CERTIFICATIONS PRIVATE LIMITED HAVING ADDRESS J-5, 3F, GANESH NAGAR, JANAKPURI EAST, DELHI - 110018, AND WILL REMAINS VALID SUBJECT TO MAINTAINING ITS SYSTEM TO THE REQUIRED STANDARD(S). THIS WILL BE REGULARLY MONITORED BY UMS.

info@umscert.com | www.umscert.com

